



## Product Support Bulletin N° 007

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### Ventura Software Upgrade Procedure

#### Introduction

This document describes the procedure to upgrade the operating system software in a Ventura Console. It is important that you read and understand the steps detailed below before you attempt to update the product.

- **NOTE:** Always upgrade the software in the console before you update the HUD EPROM(s)
  
- 1 Ensure that the floppy disk drive is correctly connected to the Ventura console.
  
- 2 Place the Upgrade floppy disk in the Ventura disk drive.
  
- 3 Select [I/O] then [Disk] on the console (this is the floppy disk menu). Select [Firmware].
  
- 4 The console will prompt you to press all three soft function buttons simultaneously. When you are sure that all the connections are correct, and the correct disk is in the drive, press them.
  
- 5 During the upgrade procedure the main LCD will show numbers such as B3/B4 - this is normal. After a while the code D7 will be displayed which indicates that the console is burning a new operating system in its memory - once this is complete the display will show 'OK' and then reboot itself.
  
- **NOTE:** Do not press any keys, eject the floppy disk or remove power from the console until the update procedure is complete and the console has rebooted itself. Failure to follow this could result in a corrupted operating system.

Once the console has rebooted you can remove the update disk and use it as normal.

- If you have been supplied with HUD EPROM(s) please see the separate information sheet detailing how these should be installed.

If you are at all unsure about this procedure, please contact one of our technical support staff at the address at the bottom of this page or call our 24 hour help lines on +44 (0)468 104902.